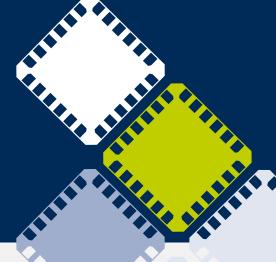


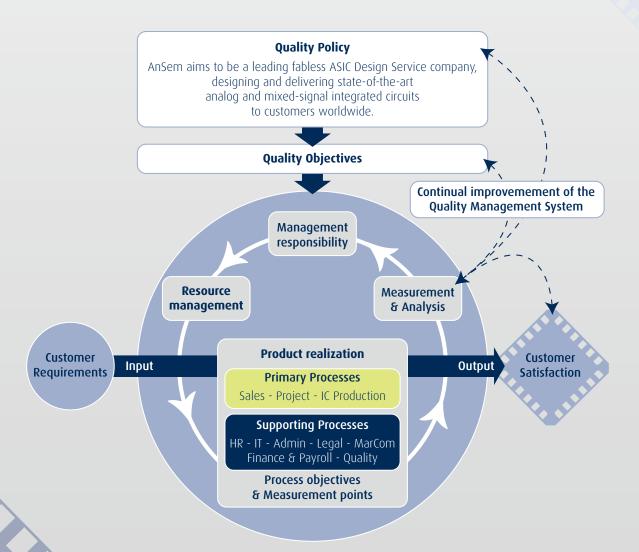
# AnSem's commitment to quality





AnSem's quality management system is developed and implemented to document the company's best business practices, to exceed the requirements and expectations of its customers and to improve the overall management of the company.

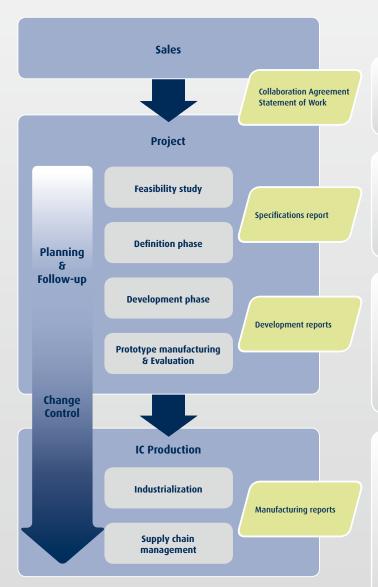
The quality management system of AnSem is ISO 9001 certified since 2007.





ISO 9001 in action

AnSem's Quality Management System includes processes and sub processes with well defined Inputs and outputs, procedures, communication and documentation requirements to turn customer requirements into customer satisfaction.



## **Project inputs**

- Collaboration Agreement
- Statement of Work

# **Customer communication**

- Well defined points of contact
- Project Leader for all technical communication
- Business Development Manager for contractual and commercial communication

# Project planning & follow-up

- Detailed project planning
- Project progress checklist
- Review checklists for design, layout, tape-out,...
- Issue tracking system
- Face-to-face review meetings with customer
- Weekly conference calls,...

### Change control

- The Statement of Work (SoW) describes the project scope, planning and budget.
- The project specifications are listed in the specifications report.
- This SoW and specifications report are the reference during the course of the project. If the scope, planning, budget or targeted specifications changes, the SoW and/or specifications report must be updated and agreed upon by both parties.

#### **Project outputs**

 Product that meets the agreed customer requirements in specifications, budget and time.