



House Rules Fossee
Kolonie 166B
3920 Lommel

Welcome to holiday home Fossee!

These house rules give you an indication of how we prefer you to deal with the holiday home and the inventory.

We have set some rules. They are intended to provide you with a pleasant and carefree stay. And it helps us, also in the future, to offer Fossee in the same way to you and other guests.

We ask you to keep a number of house rules, which we have listed for you.

We wish you a pleasant stay!

Tips and Rules

Furnishings

1. **What is present on arrival?** The beds are neatly covered with sheets and duvet. In the bathrooms there are two towels and one bath towel per person. Each bathroom also has a bath mat, shower gel and hand soap. In the kitchen you will find dish towels, tea towels, towels, mop and scouring pad. Furthermore, we provide a service package consisting of: maintenance item, dishwasher detergent, cubes dishwasher, use of oil / vinegar / herb pots, coffee filters, kitchen roll and garbage bags.
2. Use only and always **the linen** that covers the beds on arrival. If you fail to do so, you may be charged the cleaning costs of pillows, duvets and mattresses.
3. The **bed linen and towels** of Fossee are only washed by the owner.
4. If you wish that the **bed linen and / or towels** will be replaced during your stay, please let us know. We are happy to do this for you according to the rates in our brochure or website: bed linen € 9, - per bed, bath linen (1 big bath towel, 2 regular bath towels, 1 bath mat) € 6, - per set, kitchen linen (6 kitchen towels, 2 towels, dish towels) € 6, - per set.
5. For the **little ones** we provide cots, high chair, baby bath and changing mat on request.
6. Please leave the **protective tablecloth** as well as the plastic tablecloth on the dining table.
7. **You do not want to move the furniture** between the different rooms. This can cause unnecessary damage and wear to furniture and walls.
8. We have provided a comfortable **picnic table and outdoor garden furniture**. We therefore ask you not to move the **furniture from the inside of the house to the garden**. This also applies to the television and audio equipment. You can of course eat outside and use crockery and cutlery.
9. Please **do not open spaces or cabinets that are closed with a key or plastic strip** (wall cabinet in living room). The items stored in these closed cupboards are for the private use of the owner.
10. For the rest, you may use all items that are in or belong to the holiday home. We provide clear lists in all cabinets and drawers that help you to find the utensils and also to put it back

again. We ask you to take care of the house and its goods, so that future guests can enjoy this beautiful place.

11. **Ovens, refrigerator and freezer** are left clean and tidy by the tenant.
12. At departure, all dishes must be clean. We also ask that the **dishwasher** is empty and everything is put back into the cabinets.
13. Please don't forget to clean up or take **the food you brought along**.
14. **The barbecue:**
 - a. The use of the barbecue is only allowed if agreed in advance with the owners.
 - b. Please use the barbecue according to the **manual**.
 - c. The barbecue may under no circumstances be placed inside the house, in the bike shed or close to the house facades.
 - d. When the barbecue has cooled down completely, please put the plastic protection cover over the barbecue
15. Free **WiFi** is available in the whole house.

Eco-friendly

16. Because **electricity, gas and water** are included in the rent, we ask our guests to deal with this in a responsible manner. Loading of electric or hybrid cars have to be stated in advance.
17. **The use of WiFi data** up to an average of 10 Gb per day of your stay is included in the rent. If you use more than this amount, an extra € 10,- will be charged for every extra 50 Gb.
18. When you leave the holiday home for a short time or when your vacation has come to an end, please remember that you **always close doors and windows carefully**. The windows of the bathrooms are equipped with fly windows to give you a comfortable night's sleep without the buzzing of mosquitoes around your ears.
19. Fossee is an environmentally friendly holiday home. We ask the tenants to sort the waste properly.
 - a. **Paper/cardboard and glass** goes in the blue plastic trays by the side entrance. These may stay put at departure.
 - b. **Plastic bottles, metal packaging and juice boxes** go in the blue bag by the side entrance. When the bag is full, tie it up well and put it in the green container behind the garden shed. A bag that is not full may stay put.
 - c. **Other plastic** goes in the yellow garbage bag. When the bag is full, tie it up well and put it in the green container behind the garden shed. A bag that is not full may stay put.
 - d. **Green waste** (no animal or dairy waste) goes in the garbage bin with the green sticker in the kitchen. When the bin is full, it may be emptied into the indicated round green compost bin behind the garden shed.
 - e. **Residual waste** goes in the garbage bin with the red sticker/bag in the kitchen. Tie up full red bags firmly and put them in the grey container behind the garden shed. We provide 5 red and 1 blue garbage bag. Extra garbage bags can be delivered to you and will be charged at € 1, - each. You can also get them in the department stores in Lommel.

We ask you to **empty the garbage bins in the bathrooms, guest toilet and kitchen** upon departure. **Paper, glass and plastic may stay put by the side entrance**. These will be cleaned up by the owner.

House rules

19. **The maximum number of persons** (8 adults in 3 rooms, 10 adults in 4 rooms, and 2 babies in a cot) may not be exceeded. If this is the case, access to the property may be refused or the deposit may be immediately and fully collected.
20. It is strictly **forbidden to SMOKE** in the holiday home. If you smoke in the garden, please throw the cigarettes in the provided ashtray outside. It is **also forbidden to use drugs or other hallucinating substances** (such as laughing gas) in the house or on the private property of the house.
21. **PETS are NOT allowed** in Fossee, both indoors and in the garden.
22. The **lighting of fireworks** is not permitted.
23. Respect the plants in the garden. The setting up of tents or windshields is strictly forbidden.
24. It is **forbidden to light a fire** in the garden.
25. You are staying in a rural environment. And we kindly ask you to respect the **nighttime peace of the neighbors**.
26. It is forbidden to use the holiday home for **excessive parties and drinks**. If this rule is violated, the rental period will be terminated without refund of the rent.
27. In **the absence of owner or tenants**, the house is guarded with **outdoor cameras**. We respect your privacy of course.
28. It is strictly forbidden to download illegal films, videos, photos and files from the internet via the Fossee Wifi network.

Damage

1. The tenant acknowledges to have **taken note of the description of the property**. Upon arrival you will be guided and shown around the house by the owner or correspondent. Please inform us as soon as possible and **within 3 hours** after your check-in and in case of damage or loss of objects from the inventory. If this does not happen, complaints cannot be taken into account afterwards. Let us know if you need help. This way we can try to solve any shortcomings quickly.
2. No one will deliberately damage anything in the house. Yet it can happen to anyone that something breaks. We appreciate it very much if **you report any eventual damage quickly**, so that we do not discover it after your departure. The house is checked for defects and missing items before new guests arrive, because they too should be able to enjoy a comfortable holiday.
3. The **owner is not responsible for**:
 - a. Accidents inside and outside the holiday home.
 - b. Theft, loss or damage during or as a result of your stay in our holiday home.
4. The **tenant is jointly and severally liable** for all loss and/or damage to the holiday home, the garden and its furnishings (inside and outside), if this is the result of acts or omissions of yourself or third parties who are in the house with your permission. Costs for this damage will be deducted from the deposit. Costs higher than the deposit will be charged to the tenant. We advise the tenant to take out insurance for this.

Thank you for your understanding.
We wish you a very nice holiday. Gerd and Etienne

Gerd und Etienne



On Arrival and Departure

Day of Arrival

- The **access code of front and side door** will be communicated to you on arrival, after payment of the balance and the signature for agreement of rental conditions and house rules.
- **Wi-Fi login and password** will also be communicated.
- On the day of arrival, the house will be ready for you from 3 pm on. **Please let us know one hour in advance when you will arrive exactly.**

Day of Departure

- On departure we ask you **to leave the house by 11 am**, unless agreed otherwise in advance.

SHORTLIST CHECK-OUT

Can you tick the following boxes before you leave?

1. The **bed linen** may remain on the beds and the towels can stay in the bathrooms. Please leave the **kitchen linen** on the drying rack in the utility room.
2. Are the dishes clean and is the **dishwasher empty**?
3. Have you put everything **back in the right cupboards according to the inventory lists**?
4. Is the house **broom-clean**?
5. Are **coffee makers, refrigerators, freezers and ovens** empty and cleaned?
6. Have you **emptied all the bins in the kitchen, bedrooms and guest toilet**?
 - a. Red bags for garbage, closed up in grey container.
 - b. Vegetable waste on the compost bin.
 - c. Full blue and yellow bags for plastic in green container.
 - d. NO LOOSE WASTE IN GREY AND GREEN CONTAINER, PLEASE!
7. Is the **garden furniture back** in its original place as it was upon arrival?
8. Did you leave your **garden and terrace** clean and tidy? No litter or cigarette butts.
9. Did you not forget to take **food and personal household items**?
10. Do you want to report **any broken objects and damage** to the owner?
11. Is the **bike shed locked** and is the key in the wooden box in the wall cupboard next to the TV?
12. Are **windows and doors** carefully closed?

Costs to be deducted from the deposit

The 'normal' final cleaning of 125€ is mandatory and paid in advance by you.

You will hopefully understand, however, that we ask you to respect the house rules. **Overtime** outside the normal final cleaning will be charged with 25€ per hour, **of course with a reason**.

Damages and additional costs incurred by the tenant will be deducted from the deposit in accordance with the purchase invoice for the replacement value.

Thank you for your best care!
Gerd and Etienne



Useful Phone Numbers

- Owner and people responsible, to be contacted in the order indicated:

- | | |
|----------------------|------------------|
| 1. Cocon Reizen | +32 14 32 04 04 |
| 2. Gerd Scheelen | +32 475 37 22 63 |
| 3. Etienne Saintfiet | +32 497 34 03 12 |
| 4. Marc Cuinen | +32 473 96 13 04 |
| 5. Fabienne Snoeks | +32 11 54 31 00 |
| | +32 472 69 01 82 |

- Doctors

- | | |
|--|-----------------|
| 1. Dr. Marleen Tombal, Luikersteenweg 419, 3920 Lommel | +32 11 64 59 45 |
| 2. Dr Roderick Van der Have, Luikersteenweg 464 bus A, 3920 Lommel | +32 11 64 63 83 |

- Pharmacy

Apotheek Govers, Luikersteenweg 431, 3920 Lommel +32 11 64 48 20

- Dentists

Dr. Emmers Robert, Lutlommel 22, 3920 Lommel +32 11 54 46 39
Dr Dewinter Luc, Heide 8/A, 3920 Lommel +32 11 54 18 41

- Hospital

Mariaziekenhuis Noord-Limburg, Maesensveld 1, 3900 Overpelt +32 11 82 60 00

- In case of emergency

- | | |
|-----------------|-----------------|
| 1. Ambulance | 100 |
| 2. Fire brigade | 100 |
| | +32 11 60 27 30 |
| 3. Police | 100 |



Tourism and Activities

- **Bike rental**
De Soeverein, Sportveldenstraat 10, 3920 Lommel +32 11 54 84 02
More information: www.toerismelommel.be/fietsverhuur
- **Tourism Lommel**
More information: www.toerismelommel.be
- **Activities Fossee**
More information: www.fossee.be



Shopping

- **Bakeries**
 - Belmans, Luikersteenweg 479, 3920 Lommel +32 11 76 96 44
Also carries a small selection of food items
 - Mannaerts, Leuken 50, 3920 Lommel +32 11 64 19 42
Delicious sandwiches and Limburger cakes
 - Chabré, Slinkerstraat 85, 3920 Lommel +32 11 55 14 67
Also breakfast baskets and Lommelse chocolates
- **Supermarkets**
 - Plus, Dorpstraat 65, 5575 AE Luyksgestel, Nederland
 - Superspar Chrisa, Lutlommel 169, 3920 Lommel
 - Colruyt, Koning Leopoldlaan 37, 3920 Lommel
 - Lidl, Binnensingel 50, 3920 Lommel
 - Delhaize Neerpelt, Kempenplein 1-19, 3910 Neerpelt
- **Catering**
 - Klasseslager Dirk, Lutlommel 63, 3920 Lommel +32 11 54 15 22
<http://klasseslagerdirk.be>
 - Traiteur-thuiskok Jelle en Roel, Kattenbos 53, 3920 Lommel +32 485 95 00 37
www.traiteurthuiskok-jelle-roel.be
 - De Hutten, Luikersteenweg 626, 3920 Lommel +32 82 30 28
www.dehutten.com
 - Olivello Catering, Molsekiezel 158, 3920 Lommel +42 486 68 16 25
www.olivello-catering.be
- **Markets**
 - Lommel: every Wednesday from 13.30 Uhr to 17.30 Uhr
 - Valkenswaard: every Thursday from 10.00 Uhr to 17.00 Uhr (one of the most attractive freshmarkets in the Netherlands)
 - Neerpelt: every Saturday from 8.00 Uhr to 13.00 Uhr
- **Mail and Newspapers**
 - Krantenpandje, Leuken 118, 3920 Lommel
- **ATM**
 - KBC Lommel-Barrier, Luikersteenweg 234, 3920 Lommel