



## COVID-19 MEASURES IN HOLIDAY HOME FOSSEE

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We strive to create a safe and enjoyable environment for you and your guests.

### Why Fossee is a safe holiday home during the Corona outbreak?

- Fossee is located in a **quiet and relaxing area in the country** where you are guaranteed enough distance from other people.
- The house has **spacious rooms** and a large living area where you can safely observe distance between the guests.
- The interior is **clean and modern** and this guarantees good hygiene.
- There are **no carpets, decorative pillows and plaids** which would need to be thoroughly washed after every rental for it to observe our strict hygiene standards.
- A professionally installed and maintained **ventilation system D** can be used day and night. The filters are replaced monthly according to professional recommendations.

### What we have available for your hygiene?

- 2 small and 1 large **towels** per person, washed at minimum 60° C according to the current Covid-19 regulations.
- **In the kitchen:** tea towels, hand towels and dishcloths which are all brand new for every new rental. Also included are a brush for the dishes, sponge and a mop.
- In all bathrooms, guest toilet and kitchen: **hand soap pump** from Ecover.
- In the **guest toilet:** paper towels and bleach based toilet cleaner.
- 1 **dispenser with hand sanitiser** with 70% alcohol.

### How and what is cleaned before your arrival?

- The house is cleaned by a **professional cleaning company** according to the special Covid-19 guidelines.
- Special attention is also given to **all handles**, door handles, worktops and tables, light switches and remote controls.
- **The vacuum cleaner** is cleaned and disinfected after every rental.

### Extra measures

- We guarantee a **period of at least 24 hours between guests** checking out and new guests checking in, this is to guarantee enough time to thoroughly clean and disinfect the house.
- **Toys and books** for children are **NOT available** as hygiene cannot be guaranteed.
- **Decorative cushions and plaids** on the beds and seats have been removed as they cannot be washed after every rental.
- **The bedlinen** is washed by a professional laundry service in accordance with the current Covid-19 regulations.
- There is enough space to **separate all the beds** if the need arises.
- The **mattresses and pillows** are covered with an extra protective cover which is washed at 60°C after each rental.

### Checking in and out

- You will receive the **access code** of the house before arrival. This will be active from 15h00 on the day of arrival unless agreed otherwise.
- No one will be present at check-in, you are free to call us in case something is not clear or if you need help to locate something.
- **In the house you will find:**
  - On the dining table
    - The house rules, which we ask you to read thoroughly and follow.
    - The WIFI code.
  - In the kitchen
    - Hand sanitiser dispenser. It should not be moved in order to avoid stains in other places.
- Please pay attention when **using disinfection products you might have brought** with you. Irreparable stains can be left on the kitchen tops and tables.
- There is a **checklist in the kitchen before you leave**. Please check it carefully if everything is in order.
- **ALL GARBAGE BAGS MUST** be emptied by the guests themselves and carefully sorted in the CORRECT PLASTIC TRASH BAGS. This is to protect our employees. If this is not observed, an additional cleaning fee will be charged.

**Met opmerkingen [CS1]:** Not sure what you meant to say here... if you want you can call and describe what you meant and we can figure it out together.

- We require the guests to strictly observe the **11h00 check-out time**. This gives enough time for the cleaning company to come and prepare for the guests checking in the next day. The access codes are also deactivated at this time.
- In the event that **check-in or check-out needs to be done in person**:
  - Only one person from the guests' party maybe present in the house. The rest of the guests can either wait outside or in or in another room.
  - Keep a distance of 1.5m from each other
  - No shaking of hands
  - Wearing of a mask will be compulsory

### Our recommendations for good hygiene

- Wash your hands regularly.
- Wash your hands when you return from an outing.
- Ventilate the house sufficiently, remember to only open the windows with a fly screen. DO NOT forget to close the windows when you go out for an excursion and at check-out.
- Wear a mask when the owner or third parties have to come to the house for an intervention during your stay. We guarantee the same out of respect for you.
- Keep sufficient distance (1.5m) during an intervention.
- Please flush the toilet with the lid down.

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